

NetGain Controls, Inc.

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Terms of Sale

Orders must normally be prepaid by the dealer. Checks, money orders, and bank wire transfers are acceptable forms of payment. Orders will be held until checks clear. All non-stock and special order items require a 50% deposit at time of order.

You may complete the "Dealers Credit Application" if you prefer to pay with a company check.

Some components are stock items and may ship within a week. Delivery of non-stock items and special orders may take longer, depending upon final design acceptance.

Most controllers will be shipped F.O.B. (Freight on Board) from the warehousing facility located in Logan, Utah. The control unit and freight must be prepaid.

All returns are subject to a 25% restocking fee and require prior return authorization be completed by the Dealer. All returned items must be in "Like New" condition and properly packaged for shipping. Items must not have been electrically connected to be returned. A Return Merchandise Authorization (RMA) form must be completed and an RMA number MUST be obtained before any product is returned.

US Dollars Only.

Please refer to the Credit Policy document on how you may establish credit with NetGain Controls, Inc.